



POLICY ON QUALITY, FOOD SAFETY AND ENVIRONMENT

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Quesería Lafuente, S.A.U. establishes a Policy on Quality, Food Safety and Environment with the fundamental aim of achieving the total satisfaction of its clients through continuous efforts to improve quality, together with the analysis of the nature, magnitude and impact of its activities, products and services on the environment. All this, while not forgetting its constant commitment to food safety, since it is aware that the health of the consumer must always come first, in addition to ensuring caring for the environment and natural resources, ensuring the health and safety of its workers, ensuring the equality of rights and obligations without discrimination based on race, sex, religion or political ideology, as well as the exercise of ethics in relations with all stakeholders.

The integrated management system is based on the ISO 14001 and IFS standards and has been developed with a view to control all processes so that the products manufactured are safe and have the greatest possible acceptance by our customers, comply with the legislation in force and with the specifications defined by the product, as well as other requirements the organisation has agreed related to its environmental aspects in order to ensure the levels of quality, legality, food safety and environmental protection throughout the manufacturing process.

In line with this commitment to continuous improvement and total customer satisfaction, the management of Quesería Lafuente S. A.U. provides the necessary resources to:

- have properly trained personnel;
- update and keep abreast of personnel competencies (through human resources management that boosts training, ethics and ongoing assessment);
- carry out ongoing monitoring of quality, environment and food safety;
- maintain a working environment and facilities appropriate for the processes carried out within them and successfully maintain the requirements set out in the legislation at all times;
- ensure compliance with the customer's specifications and compliance with Halal requirements;
- ensure sustainability with a view to its activity having the least possible impact on the environment through the efficient use of energy and of water resources, and also ensure the control of the generation of wastes and emissions, including a commitment to ongoing improvement and prevention of pollution from a life-cycle perspective of our activities, products and services;
- analyse the risks and opportunities aimed at taking actions to successfully improve the business's system and process, always taking into account the approach of our customers and of the rest of the stakeholders involved;
- the ongoing improvement and consideration of the significant environmental aspects of environment protection and in the prevention of pollution, taking into account all the external and internal factors related to the different stakeholders and determined within the context of our activity.

The Management of Quesería Lafuente S. A.U. will ensure through the Food Quality and Safety Department that our policy is understood and accepted by all the organisation's personnel and will regularly verify that the integrated system established maintains its effectiveness and appropriateness, fulfilling the objectives set out and establishing new ones based on the organisation's needs and intentions.

Management supports the dissemination of this Policy on Quality, Food Safety and Environment to all stakeholders requesting it of us.

José María Lafuente
Manager
Date: 20 December 2018